



HELUKABEL's Backups are 10x Faster and More Secure after Switch to ExaGrid

CUSTOMER SUCCESS STORY



"The fact that ExaGrid's Retention Tier is separate from its Landing Zone, so that malware can't access the Retention Tier, was key to our decision to install ExaGrid."

Marco Aresu
Team Lead, IT Infrastructure



GERMANY

Key Benefits:

- ExaGrid's two-tier architecture provides more data protection than local disk storage
- Restoring data is quicker and backups are 10x faster after switch to ExaGrid
- ExaGrid-Veeam deduplication saves HELUKABEL on storage
- ExaGrid provides "A+ Customer Support" and contract includes all releases, including the Retention Time-Lock for Ransomware Recovery feature

Customer Overview

HELUKABEL® is a German-based manufacturer and supplier of cables, wires, and accessories. A product portfolio of over 33,000 in-stock line items, along with custom cable solutions, allows the company to supply state-of-the-art connectivity systems for industrial, infrastructure, and office applications. Combining a vast array of products with a global footprint of 55 sales and production locations in 36 countries, makes HELUKABEL a reliable partner for its worldwide customers.

Search for Secure Backup System Leads to ExaGrid

The IT staff at HELUKABEL GmbH in Germany had been backing up data to local disk storage, using Veeam. Due to the growing trend of ransomware and cyber-attacks, the company decided to look for a more secure backup storage solution that offered better data protection. HELUKABEL's IT vendor recommended looking into ExaGrid due to its unique two-tiered architecture. "The fact that ExaGrid's Retention Tier is separate from its Landing Zone, so that malware can't access the Retention Tier, was key to our decision to install ExaGrid. We felt that ExaGrid's architecture would prevent our backups from becoming encrypted," said Marco Aresu, Team Lead of IT Infrastructure at HELUKABEL. "We also wanted our backups to be faster and our older servers had used a 1GbE connection, while ExaGrid connects with a 10GbE connection, so we knew that would greatly improve backup performance."

ExaGrid appliances have a network-facing disk-cache Landing Zone Tier where the most recent backups are stored in an unduplicated format, for fast backup and restore performance. Data is deduplicated into a non-network-facing tier called the repository where deduplicated data is stored for longer-term retention. The combination of a non-network facing tier (virtual air gap) plus delayed deletes with ExaGrid's Retention Time-Lock feature, and immutable data objects, guards against the backup data being deleted or encrypted.



ExaGrid Provides "A+ Customer Support" and ExaGrid System is "Highly Recommended"

Aresu appreciates working with his assigned ExaGrid support engineer. "During installation, our ExaGrid support engineer trained us on administration and helped to set up our backup schedules. He has helped us with firmware updates to our ExaGrid system and when we installed ExaGrid Software Version 6.0, he explained ExaGrid's Retention Time-Lock for Ransomware Recovery feature in depth, which we plan to keep activated, and also the went through the updates to the system's UI. The installation and updates went perfectly with his help, and I would give him an A+ for customer support," said Aresu.

"The ExaGrid system itself just runs by itself, so we can almost forget it. We do look for alerts but never find any issues. If anyone is looking for a new backup solution, I highly recommend an ExaGrid system because it's so easy to install and operate."



The ExaGrid system was designed to be easy to set up and maintain, and ExaGrid's industry-leading customer support team is staffed by trained, in-house level 2 engineers who are assigned to individual accounts. The system is fully supported, and was designed and manufactured for maximum uptime with redundant, hot-swappable components.

Backups are 10x Faster

Aresu backs up HELUKABEL's data in daily incrementals and weekly fulls, with monthly and yearly fulls for critical systems. Most of the data backed up consists of VMs as well as Microsoft SQL and SAP HANA databases. Since installation of the ExaGrid Tiered Backup Storage system, Aresu has found that backups are now ten times faster, due to the greater bandwidth connection and since data is backed up directly to ExaGrid's Landing Zone Tier. He has also found that ExaGrid integrates easily with Veeam, especially the Veeam Data Mover feature, which results in faster synthetic full backups.

ExaGrid has integrated the Veeam Data Mover so that backups are written Veeam-to-Veeam versus Veeam-to-CIFS, which provides a 30% increase in backup performance. ExaGrid is the only product on the market that offers this performance enhancement. Because ExaGrid has integrated the Veeam Data Mover, Veeam synthetic fulls can be created at a rate that is six times faster than any other solution. ExaGrid stores the most recent Veeam backups in unduplicated form in its Landing Zone, has the Veeam Data Mover running on each ExaGrid appliance, and has processor in each appliance in a scale-out architecture. This combination of Landing Zone, Veeam Data Mover, and scale-out compute provides the fastest Veeam synthetic fulls versus any other solution or configuration on the market.

Aresu has also been pleased at quickly data can be restored using the combined solution of ExaGrid and Veeam. "I had to restore one of our systems, a 2TB VM, and it was very fast. Even with some post-restore work, the system was back online 45 minutes," he said.

ExaGrid writes backups directly to a disk-cache Landing Zone, avoiding inline processing and ensuring the highest possible backup performance, which results in the shortest backup window. Adaptive Deduplication performs deduplication and replication in parallel with backups so that an RTO and RPO can be easily met. Available system cycles are utilized to perform deduplication and offsite replication for an optimal

About ExaGrid

ExaGrid provides tiered backup storage with a unique disk-cache Landing Zone, long-term retention repository and scale-out architecture. ExaGrid's Landing Zone enables the fastest backups, restores, and instant VM recoveries. The retention repository offers the lowest cost for long-term retention. ExaGrid's scale-out architecture includes full appliances in a scalable system. Learn more at www.exagrid.com.

United States: 350 Campus Drive | Marlborough, MA 01752 | (800) 868-6985

United Kingdom: 200 Brook Drive | Green Park, Reading, Berkshire RG2 6UB | +44 (0) 1189 497 051

Singapore: 1 Raffles Place, #20-61 | One Raffles Place Tower 2 | 048616 | +65 6808 5574

ExaGrid reserves the right to change specifications or other product information without notice. ExaGrid and the ExaGrid logo are trademarks of ExaGrid Systems, Inc. All other trademarks are the property of their respective holders. ©2021 ExaGrid Systems, Inc. All rights reserved.

recovery point at the disaster recovery site. Once complete, the onsite data is protected and immediately available in its full unduplicated form for fast restores, VM Instant Recoveries, and tape copies while the offsite data is ready for disaster recovery.

Deduplication Increases Retention

One of the benefits that ExaGrid provided to HELUKABEL's backup environment was adding data deduplication, which saves on storage capacity. "We had experienced some issues with trying to set deduplication and compression when we backed up to local disk storage, but since installing ExaGrid we have been able to benefit from the deduplication it provides," said Aresu.

Since deduplication has been enabled, HELUKABEL has been able to increase retention to a grandfather-father-son method, which had not been possible when backing up to the local disk due to storage issues. Veeam uses the information from VMware and Hyper-V and provides deduplication on a "per-job" basis, finding the matching areas of all the virtual disks within a backup job and using metadata to reduce the overall footprint of the backup data. Veeam also has a "dedupe friendly" compression setting which further reduces the size of the Veeam backups in a way that allows the ExaGrid system to achieve further deduplication. This approach typically achieves a 2:1 deduplication ratio.

ExaGrid is architected from the ground up to protect virtualized environments and provide deduplication as backups are taken. ExaGrid will achieve up to 5:1 additional deduplication rate. The net result is a combined Veeam and ExaGrid deduplication rate of upwards to 10:1, which greatly reduces the amount of disk storage required.

ExaGrid and Veeam

The combination of ExaGrid and Veeam's industry-leading virtual server data protection solutions allows customers to utilize Veeam Backup & Replication in VMware, vSphere, and Microsoft Hyper-V virtual environments on ExaGrid's Tiered Backup Storage. This combination provides fast backups and efficient data storage as well as replication to an offsite location for disaster recovery. Customers can use Veeam Backup & Replication's built-in source-side deduplication in concert with ExaGrid's disk-based backup system with Adaptive Deduplication to further shrink backups.



www.exagrid.com